

PATENT  
Attorney Docket No.: 017789-002010US

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of:

Donggun Keung et al.

Application No.: 09/593,821

Filed: June 13, 2000

For: COMPUTER NETWORK-BASED  
AUTO-ATTENDANT METHOD AND  
APPARATUS

Customer No.: 20350

Confirmation No. 7493

Examiner: MAIS, MARK A.

Technology Center/Art Unit: 2664

AMENDMENT

**Mail Stop RCE**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Final Office Action mailed August 25, 2004 concerning the above-referenced application, please enter the following amendments and remarks:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 9 of this paper.